# Vinay H M

UX Designer









A digital product designer with 14+ years of professional experience, with an attitude to challenge conventional thinking. I believe every problem can be addressed with the freedom of divergent thinking and openness to convergent thinking. I am a staunch believer of context, which influences almost all the decisions made by the user. Have a track record of excellent collaboration skills and the ability to work with people from diverse backgrounds.

### Skills

Design Research Insight Synthesis Co-creation workshop User Journey Mapping Information Architecture Interaction Design Wireframing Prototyping Visual Design

# Web Technologies

HTML5 CSS3 RWD Framework

### Certifications

Human Factors International (HFI) Oct, 2012 - CUA™

Interaction Design Foundation (IDF) Jun, 2018 Web Design for Usability

Feb, 2018 Mobile User Experience (UX) Design

Nov, 2017 Human-Computer Interaction

### Education

**2005** B.Sc - Computer Science

**2020 - Pursuing** MA in Psychology

# **Professional Experience**

<b>2021 - 2023</b> May Oct	<b>Oracle India Pvt. Ltd.</b> Principal UX Designer   CX Industry – Communications
2.6 Years Present	I have joined hands with the Oracle Redwood Design team to enhance the digital experience across Oracle products. I'm currently focused on redefining the E2E experience for customer care advocate (agent) for CX Industry. So far it has been a challenging experience knitting the legacy stack, with modern Redwood user experience.
<b>2018 - 2020</b> Sep Sep	Siemens Technology and Services Pvt. Ltd. UI/UX - Specialist
2.0 Years	Key Contribution: EXPO 2020 Dubai Domains: IoT Platform - Smart City Architecture   Oil and Gas Industry Technologies: AR/MR & VR, Web App
	As a consultant to CT - RDA group (Corporate Technology - Research in Digitalization and Automation) I was actively involved in redefining digital experience of the company's existing and futuristic products by conducting research on technology and users. I was instrumental in creating a blueprint for future smart cities at Expo 2020 Dubai, the new cloud-based MindSphere app designed to digitally optimize Expo 2020 Dubai & enhance the visitor experience.
<b>2017 - 2017</b> Sep Nov	<b>MyVilla Network</b> UI/UX - Specialist   Domain – Online Real Estate
3 Months	MyVilla is a premium real estate web portal that assists buyers search for premium villas and townhouse properties in Dubai to buy or rent. My role was to research the existing market, user needs, define user journey, understand design trends and design an outstanding digital real estate portal. I collaborated with the sales and marketing team, development engineering team to design, test and launch the product in Dubai.

### **Professional Experience**

### 2015 - 2017 **Core Wagering Solutions – CWS**

Jan Mar Senior Design Engineer | Domain – iGaming

At CWS, lead the design team. Played a critical role in defining the design strategy of the products. This 2.3 Years included analyzing the iGaming market, defining the user requirements and identifying the critical success factors. During the execution phase, I collaborated with the concept artist, defined the 3D pipeline, reviewed the design outputs and delivered the products.

#### 2012 - 2014 **Cisco Systems** Jul Dec

User – Centered Design Engineer | Domain – IPTV

Worked with the French design team to design Cisco Videoscape Snowflake user interface, which 2.6 Years changed the way subscribers perceive TV. Users could intuitively discover, view, record, and share content on one screen, including linear, over-the-top (OTT), VoD. I was successful in building a collaborative work environment between the design and development team and was instrumental for the quick launch of the product.

Product: COGECO | UPC

### 2010 - 2012 Huawei Technologies India Pvt. Ltd. Sep Feb

Lead Graphics & Web Designer | Domain – Branding & Web Design

Tasked with executing the branding activity of the entire Application and Software business line gave 1.6 Years me an opportunity to interact with various stakeholders in the Organization. This helped me in understanding the mental model and functioning pattern of various teams which guided my design decision.

### 2008 - 2010 X10 Animations

Jul Aug Graphics Designer | Domain – 3D Architecture

2.2 Years X10 challenged me to utilize my 3D design skills in a new domain – Architectural Visualization. This opportunity gave me a platform to enhance my web & graphic design skills. This exposure unlocked my potential to use the design tools irrespective of any domain.

#### 2006 - 2008 Dhruva Interactive Sep Feb

Artist | Domain - PC & Console Gaming

Started my career as a 3D game asset creator for PC and Console games. I got a great opportunity to 1.6 Years learn and work along with the best designers in the industry. This exposed me to the gaming industry, best practices and design standards.

> Game Titles Worked On: Microsoft Xbox: PGR4 - Project Gotham Racing 4 Sony PlayStation: AHL - American Hockey League

### **Awards & Recognition**

**Design Tools** 2010 - 2012 InVision Autodesk 3ds Max Huawei Technologies India Pvt. Ltd. Figma Sep Feb 1 Spot Award Sketch Mural Cinema 4D Adobe XD Blender Balsamiq 2 Best Contributor Awards Adobe Illustrator 1 Achievement Award Adobe Photoshop